



CHAWTON PARK SURGERY

PATIENT PARTICIPATION GROUP

MINUTES OF THE MEETING OF 27 FEBRUARY 2023

1. Welcome and Apologies

Present: Ian Saunders, Alan Matthews, Anthony Marten, Jacqui Falder, Sandie Scrivens, Nicky Wornell, Barbara West, Jane Woodward, Cathy Smith, Pam Jones, Charles Kaye.

Apologies: Patricia Slator, Susan Bramley, Karen Smith, Allison Saunders, a GP representative.

2. Minutes of Meeting on 22 November 2022:

The minutes were agreed as correct.

3. Matters Arising

The Covid vaccination programme is due to begin on Monday 3 April 2023 with the Spring boosters, initially for Care Home residents, the over 75s and the immunosuppressed. The general programme will then start on Monday 17 April 2023 through to the end of June. It is also likely that there will be an Autumn programme for a wider cohort.

At the same time the surgery is providing a programme for the over 18s for HPV and for pneumococcus for the over 65s.

Finally Health Checks are being offered to the 40 - 74 year old patients, with no underlying long term conditions.

4. Practice Update – Nicky Wornell

The Practice is taking part in a research trial for those with Lower Respiratory Tract Infections - by means of pin prick blood sample it is determined if the infection is bacterial or viral and therefore if antibiotics are required.

As patients records have been digitalised and the paper records will be removed to off site storage in a secure unit from 3 March 2023.

The CIL bid for funding for rebuilding was approved for 2022 but a further application for this next year can also be submitted, this has the support of the ICB. This will provide additional accommodation for nurses and a GP. The practice would be expected to provide 33% of the monies required.

The area in Reception with the leaflet racks needs upgrading. The Comms Team will work with the practice to look at this and to consider better use of the noticeboards.

One GP is now on Maternity Leave but Dr S Chapman will cover this vacancy for one year, working 2.5 days a week. Another GP who has been on long term sick leave is returning to work.

CPS is now recognised as a Veteran Friendly practice - see further discussion in item 6 'Priorities'.

Boots pharmacy is vacating the building at the end of June 2023. An independent pharmacy is currently bidding for the service.

The surgery met their targets for flu vaccinations but there are still some patients who need to be vaccinated.

Staffing - a new member of staff has joined the Patient Coordinator team, for 3 sessions a week. The team have had training to help them with signposting patients to the most appropriate professionals, which is not necessarily the GP. Recently between 60 -70% of people were seen by non medical practitioners.

There is also a new member of staff for children's Mental Health wellbeing.

The practice is now working in partnership with the CAMHS team and Dr Barber is the lead doctor.

Through the PCN a Patient Cancer Coordinator will be working, from this month, to improve cancer screening uptake.

The rules on the provision of Excess Hours services are changing and more provision, particularly on a Saturday, is going to be required. GPs needing to work all day on Saturday would subsequently have to have a day off during the week which would impact other services.

There were 3,840 telephone calls to the surgery in January.

5. Communications Team update

The Minutes from the Comms Team meeting of 16 January 2023 had been circulated prior to the meeting. There were no questions.

The 'Day in the Life' article in the Alton Herald, regarding the role of a GP, had been very well received with very positive comments. The next role to be covered was discussed and it

was decided that the Patient Coordinator Team would be asked to be involved, possibly followed by the Physiotherapists.

Newsletter – PS had sent the next edition of the Newsletter to KS before she went away. NW will check if it has been sent out as many of the committee had not had site of it yet. Items were suggested for inclusion in future editions - highlighting the issue that a GP might not always be the most appropriate person for a patient to see. The Wilson practice have produced a leaflet 'What is a Patient Advisor' which talks about signposting. The Veteran Friendly practice could be included as an item. Drawing attention to the fact that CPS has a Minor Injuries Unit, not an A&E.

NW and SS are to work together on the Practice Facebook page.

PJ again suggested contacting Wey Valley radio but the Comms Team felt they need extra support to do this, no one has offered to help on this yet but if you feel you could help please let PS know.

The Comms Team also suggested liaising with local schools, if they were happy to do this, to promote links with CPS. Again the team felt they needed another person to join the team to take this on and a volunteer is needed to do this.

6. Priorities for 2023

- a) Communication to patients is seen as a priority for 2023, through channels already discussed - the Newsletter, the Day in the Life articles, the noticeboards with posters & other information, the Facebook page etc
- b) Organising events for patients on issues such as - social prescribing, blood pressure, type 2 diabetes, other professionals roles.
- c) Electronic advertising on the white board in the waiting area.
- d) A suggestion box.
- e) Meet & greet sessions in the waiting area, with refreshments, that PPG members could attend.
- f) Patient information days on any topic, in any venue across the area.

7. Health check days

Health check Saturdays are aimed at the 40 - 74 year old patients who do not currently have any health issues. The purpose of the session is to carry out health screening, initially being seen by a nursed individually for 20mins, then a group session with generic lifestyle advice and a follow up telephone call with any results or further advice & signposting.

These checks are currently already available at the Basingstoke Health Hub.

The practice are exploring the possibility of funding a blood testing machine (the results would be available immediately). The cost is £4,500 approximately, this could possibly be shared across the PCN. A machine is available on loan initially on a Saturday, though the cassettes would cost the practice around £85.00 for 15 patents.

8. PPG membership

A gentleman, Mr J Jacobs, has expressed an interest in joining the PPG. IS suggested co-opting him onto the committee and formalising the position at the next AGM. Mr Jacobs was a guest at the previous meeting.

This was proposed by Charles Kaye and seconded by Pam Jones.

9. Accredited Veteran Friendly practice

This is part of the health commitments of the Armed Forces Covenant.

The lead people at CPS are Dr Goodman & Ian Sunders and the practice is now registered with the Royal College of GPs.

Veterans are encouraged to register, as such, and can be seen, as a priority, by a clinician with specialist knowledge of military related health conditions & be referred to specifically designed health services.

Data suggests CPS could have approximately 800 patients in this coding category, currently only 11 are registered as such.

Publicity through the website, newsletter and other means should be considered.

10. National Association of Patient Participation

CPS are now a member of the above organisation, KS undertook this task.

PPG members will be able in future to log in to the website.

11. AOB

a) The Ackender Hill forum have complained, through Ginny Boxall to IS, that Health Visiting services/clinics are no longer available. The clinic closed during covid and has not restarted. KS has been trying to contact the health visitors but without any success.

b) PJ reported that the review of the Neighbourhood Plan is starting. The plan will look to encourage the development of health care facilities, including the Community Hospital and a Minor Injuries Unit. CK is keen to be involved.

12. FUTURE MEETINGS:

6pm, Thursday 13th April 2023 at Chawton Park Surgery.

2pm, Monday 22nd May 2023 at Chawton Park Surgery, which will be the AGM.